NOVA SCOTIA COLLEGE OF NURSING

NSCN KEY PERFORMANCE INDICATORS REPORT

JULY 1 - SEPTEMBER 30, 2023

Indicator 1

100%

SGR practices are used to review/evaluate every initiative
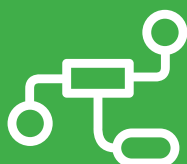
Indicator 2

94%

Strategic priority projects and initiatives follow project management processes

Indicator 3

of days
NS grad: N/A*
CFTA: N/A*
IEN: Non-DIRL,
DIRL: N/A*

Average time to approve and process a registration request: NS grad, CFTA, IEN

Indicator 4

100%

Projects/initiatives are assessed through the risk management framework

Indicator 5

100%

Response time to Live-Chat inquiries

Indicator 6

progress to plan

Committed to continuous education in diversity & inclusion through the NSCN road map

Indicator 7

0.7 days

Average days for receipt of complaint to be acknowledged

Indicator 8

2.7 days

Average days to submit decision to Complainant and Respondent once the Committee render decision

Indicator 9

progress to plan

Monthly financial reviews demonstrate responsible stewardship of its financial resources

*Data is unavailable at this time as we work to establish a process to track this information in our new regulatory information system.