



## Indicator 1



100%

SGR practices are used to review/evaluate every initiative

## Indicator 2



97%

Strategic priority projects and initiatives follow project management processes

## Indicator 3



days  
NS grad: 5  
CFTA: 5.6  
LPN IEN: 10  
RN IEN: 12

Average time to approve and process a registration request: NS grad, IEN, CFTA

## Indicator 4



100%

Projects/initiatives are assessed through the risk management framework

## Indicator 5



100%

Response time to Live-Chat inquiries

## Indicator 6



progress to plan

Committed to continuous education in diversity & inclusion through the NSCN road map

## Indicator 7



0.5 days

Average days for receipt of complaint to be acknowledged

## Indicator 8



2.2 day

Average days to submit decision to Complainant and Respondent once the Committee render decision

## Indicator 9



progress to plan

Monthly financial reviews demonstrate responsible stewardship of its financial resources