




Indicator 1



100%

SGR practices are used to review/evaluate every initiative


Indicator 2



100%

Strategic priority projects and initiatives follow project management processes

Indicator 3



days
NS grad: 8.5
CFTA: 10
IEN: 5

Average time to approve and process a registration request: NS grad, IEN, CFTA


Indicator 4



100%

Projects/initiatives are assessed through the risk management framework

Indicator 5



100%

Response time to Live-Chat inquiries


Indicator 6



progress to plan

Committed to continuous education in diversity & inclusion through the NSCN road map

Indicator 7



1 day

Average days for receipt of complaint to be acknowledged

Indicator 8



1.82 days

Average days to submit decision to Complainant and Respondent once the Committee render decision

Indicator 9



progress to plan

Monthly financial reviews demonstrate responsible stewardship of its financial resources